Release notes

Release date: 17.03.25

Version: 23.14.0

Fixes

Calendar: Calendar does not filter 'Internal holidays' for Employees according to Site level restrictions.

Issue resolved where, the Calendar did not correctly filter 'Internal holidays' for Employees according to site-level restrictions. The system now correctly filters holidays based on Employees assigned sites. The filter label has also been updated from 'Internal holidays' to 'Mandatory days' for clarity.

Calendar: Manager user cannot click on Time Off requests on the Calendar for Employees they are Approver for.

Issue resolved where, Manager users set as Approvers were unable to click on Employee Time Off requests on the Calendar to View, Approve, or Decline them. Previously, while Approvers could see requests in the calendar, they could not interact with them. This fix restores the ability for Approvers to click on Time Off requests for their assigned employees, ensuring seamless review and approval directly from the Calendar.

Calendar: Carryover time off type displays the reason on the Calendar when configured not to.

Issue resolved where, despite the setting to hide reason being applied for Carryover Time Off, Employees were still able to view the reason when checking another Employee's Time Off request. The system now correctly adheres to the configured settings, ensuring that the reason remains hidden unless explicitly permitted.

Calendars: Bulk approving time off doesn't update time off request in outlook calendar when using the Azure calendar integration.

Issue resolved where, bulk approving time-off requests did not update the request status in Outlook when using Azure calendar integration. The system now ensures that approved Time-Off requests reflect the correct status in Outlook, even when processed in bulk.

Calendars: Editing a time off instance duplicates the entry in Outlook calendars when using the Azure calendar integration.

Issue resolved where, editing an existing Time-Off entry synced with Azure calendar integration resulted in duplicate records instead of updating the existing entry. Time-Off edits now correctly reflect changes in the calendar without creating a duplicate instance.

Calendars: Calendar Keys are not applying user Site/Company restrictions for HR users.

Issue resolved where, HR users restricted by site, company, or job level could view Time-Off bookings for Employees outside their assigned restrictions when sharing a Calendar key in Outlook. Now, HR users can only see Time-Off bookings for Employees they have permission to access.

Administration: Unable to publish module templates using the option Metadata > Sites.

Issue resolved where, publishing a module template using the "Metadata > Sites" option resulted in an error, while publishing via "Named Users" succeeded. Now, all metadata-based publishing options function correctly when assigning module templates to their respective groups.

Branding: Main background image does not display when you have one set via branding settings.

Issue resolved where, the Main background image set in branding settings did not display anywhere in the system. The background image now correctly appears as intended.

Directory: Employee showing in office in the directory, when an open-ended Time Off is added.

Issue resolved where, Employees on open-ended sick leave were incorrectly displayed as 'In Office' in the Directory table view. The status now correctly reflects 'Out of Office' when applicable.

Employees: Job Grades cannot be selected on the employee add pages.

Issue resolved where, the Job Grade field was missing when adding or quick adding a new employee. Now, when using Job Grades to determine salary and time off allowance, the Job Grade field will be available in both the employee add and quick add forms, ensuring that the correct salary and allowance are automatically assigned based on the selected Job Grade.

Employees: If you select a Department before a Site the Department reverts to 'Please choose'.

Issue resolved where, when adding or editing an employee, the 'Department' would revert to "Please Choose" after selecting a 'Site'. Now, the selected Department will remain unchanged regardless of whether a Site is chosen before or after. This update ensures that the Site and Department fields are not interlinked on the Employee Add, Quick Add, and Edit screens.

FORM: Duplicate goal descriptions in performance form.

Issue resolved where, editing a Performance Form with goals enabled would cause goal descriptions to be duplicated in the sidebar. Now, when users edit a performance form, the goal descriptions will be displayed correctly without duplication, improving clarity for Managers, HR, and Employees.

Forms: HR users can edit forms that have been completed.

Issue resolved where, HR users could edit Performance Review Forms even after they were marked as completed. Now, HR users will not have the option to edit forms once the completed field is marked as "Yes," ensuring that only admins can edit completed forms.

HR: Unable to change approver or manager to no approver/manager.

Issue resolved where, users were unable to change an employee's approver or manager to "No Approver" or "No Manager" on the Manager change page when setting the change date to a future date. Now, the change will be successfully applied on the specified future date, allowing for proper updates to employee records.

Performance: Removing an Employee Competency does not Update/Remove the competency from the Job role succession planning view.

Issue resolved where, removing an employee's competency did not update the Job Role Succession Planning view. Deleted competencies are now properly removed, ensuring the succession planning view reflects current Employee competencies.

Recruitment: Viewing a Job Portal Embedded in an iFrame on an iPhone/iOS Device, causes the icons to overlay on the filters.

Issue resolved where, job portals embedded in an iFrame appeared distorted on iOS devices, causing filter icons to overlay text. The UI now correctly adjusts within the iFrame, ensuring a fully functional display for iPhone users.

Reporting: Sharing a report against a user group with no users results in an error.

Issue resolved where, reports could not be shared with Managers assigned to a Secondary user group if no users were assigned to the Primary group. Reports can now be successfully shared with Managers based on their Secondary user group, ensuring proper access control.

Reporting: Expense line Net value duplicates/displays previous line value in Reporting if tax is not entered.

Issue resolved where, the Expense line Net value displayed incorrectly in Reporting when the tax field was left blank. The net value now correctly reflects the individual expense line amount, preventing reporting discrepancies. Additionally, the tax field is now mandatory to ensure data consistency, with a tooltip instructing users to enter '0' if no tax applies.

System: Triggering a workflow against a candidate will produce an audit log.

Issue resolved where, triggering a recruitment workflow against a candidate would generate an unnecessary audit log stating, 'Unable to create user account as Work email and Personal email are blank or invalid.' The system now correctly handles candidate workflows without logging irrelevant messages, reducing confusion for Admins users.

System: System emails and Custom Workflow Emails cannot be aligned to the left-hand side. Defaults to Centre Alignment.

Issue resolved where, selecting left alignment in the Email composer for interview scheduling and workflow emails did not correctly align text to the left. The system now ensures proper left alignment on the first selection, without requiring users to switch alignments as a workaround.

Templates: Creating a Template letter for two or more Employees with the same name only creates one letter.

Issue resolved where, downloading Template letters for multiple Employees with the same first and last name resulted in only one document being generated. The system now correctly creates separate documents for each selected employee, appending unique identifiers (such as Employee ID) to differentiate them.

Time Off: Time Off event, which has been approved, is showing as Pending in their Azure-synced Outlook calendar.

Issue resolved where, approved Time Off events were incorrectly displayed as "Pending" in Azure-synced Outlook calendars. The system now ensures that once a Time-Off request is approved, its status is correctly updated in the Outlook calendar.

Time Off: LOS and Allowance types set to accrue are prorating incorrectly for leavers.

Issue resolved where, daily accrual-based Time Off allowances were incorrectly prorated when an employee’s leave date was set to today. The system now ensures that accrued values up to the leave date remain unchanged, preventing unexpected reductions in allowances.

Year End: Length of service allowance give on 01/01 impact allowances when Processing Carryover.

Issue resolved where, the Length of Service (LOS) Time Off allowance was incorrectly included in the process Carryover calculation for the previous holiday year. The system now ensures that only allowances granted within the specified carryover period are considered, preventing inflated figures during processing.

Training: Adding an Expiry date to Mandatory Training records causes the Risk Profile colour to incorrectly change.

Issue resolved where, adding an Expiry Date to a Mandatory Training record caused inconsistent colour coding between the Company > Risk Profile and Employee > Risks pages. The system now correctly maintains a red status until a qualification result is entered, ensuring consistent behaviour across both pages.

Training: Able to view all details about a restricted Training Course when outside the restrictions.

Issue resolved where, Employees who did not meet the access restrictions for a training course (based on Department, Site, Job Role, or Company) could still view course details in the Course Library. Restricted courses are now fully hidden from unauthorized Employees, ensuring confidentiality of training programs.

Users: HR permissions/restrictions persist after being turned into a manager level user.

Issue resolved where, HR-level users who were later assigned a manager role retained previous HR-specific access restrictions and permissions. Now, when switching from HR to Manager, all HR-level permissions and restrictions are removed to ensure proper access control.

Users: Main Admin Account showing when conducting a user permissions audit.

Issue resolved where, the Main Admin account details were displayed while conducting a permission audit from Specific Admins. Now, Main Admin account details are not visible to any user during a permission audit.

Triggers: Emails for Bradford factor triggers are not sending to Managers.

Issue resolved where, Managers were not receiving Email notifications when Employees met Bradford Factor trigger criteria. Now, Managers will receive timely email alerts alongside the notification on the Employee card, ensuring they are informed and can take appropriate action.

Recruitment: Application Form downloads return an empty file.

Issue resolved where, downloaded Application Forms contained no data. Now, when Application Forms are downloaded, all candidate information is correctly retrieved, ensuring full access to application details.

Workflows: Completing an escalated step in a Performance review workflow doesn't send the next step.

Issue resolved where, Performance review workflows with escalated steps prevented subsequent steps from triggering correctly. Now, when a step involving a Performance review Form escalates and is later completed, the next step is assigned as expected, ensuring a smooth workflow progression.

Carryover: Carryover is invalid but still visible to employees.

Issue resolved where, carryover values were displayed to Employees even when carryover was disabled or expired in Time-Off settings. Now, if carryover is invalidated—either by an expiry date in the past or settings disabling it, the carryover value will no longer be visible or available for booking.

Workflows: Having certain step types before a Trigger Workflow step, causes the trigger step to fail.

Issue resolved where, a Trigger Workflow step failed when preceded by specific step types (e.g., Yes/No steps). Now, trigger steps will execute correctly, ensuring the second Workflow initiates as expected regardless of preceding step types.