

# Release Notes

Release Date: 09.07.26

Version: 24.24.0





## Overview

This release delivers a combination of functional enhancements and defect resolutions across the HCM platform.

Enhancements in this release introduce improvements to leave access settings, bank detail configuration, RotaCloud integration management, and a series of time off accrual calculation improvements covering prorated service length anniversary and delayed accrual calculations.

A wide range of issues have also been resolved across workflows, time off management, report builder, employee data, and the Outlook calendar integration.

## Enhancements

### **Rename the 'Hide Bank Details' Setting and Provide Additional Guidance**

#### **Overview**

The 'Hide bank details' setting in Company Settings has been renamed 'Remove bank details' to provide greater clarity, and additional guidance text has been added to help administrators understand its purpose and impact.

#### **Benefits**

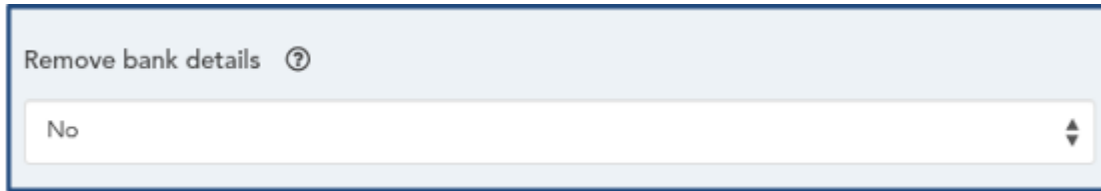
- Clearer setting labels reduce the risk of misconfiguration
- Additional guidance helps administrators make informed decisions
- Improved system usability

#### **How to Configure**

No configuration is required. The updated label and guidance are applied automatically.

#### **Behaviour**

The setting previously labelled 'Hide bank details' now displays with an updated name and additional explanatory text alongside it.

A screenshot of a user interface element. At the top, it says 'Remove bank details' followed by a question mark icon. Below this is a dropdown menu that is currently open, showing the word 'No' as the selected option. The dropdown has a small upward and downward arrow icon on its right side.

*Screenshot: Showing the updated 'Remove bank details' setting*

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## Daily Accrual for Length of Service – Prorate Service Length Anniversary

### Overview

Daily accrual for Length of Service calculations now correctly supports proration around the service length anniversary date, ensuring accurate accrual values are applied when an employee reaches an accrual milestone during a leave period.

### Benefits

- Accurate time off accrual calculations around service anniversaries
- Correct entitlement values for employees with Length of Service-based allowances
- Reduced need for manual corrections by HR administrators

### How to Configure

No configuration is required. This improvement applies automatically to applicable time off types.

### Behaviour

Where a daily accrual for Length of Service is configured, the system now correctly prorates the accrual value around the anniversary date.

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## **Prorate Service Length Anniversary – Allowance Value and Available From Date Display**

### **Overview**

The allowance value and Available From date for 'Prorate Service Length Anniversary' time off types are now displayed correctly when the Time Off Year field is set to 'Set Date' or 'Employee Start Date'.

### **Benefits**

Accurate display of time off allowance values  
Correct Available From dates shown to employees and administrators  
Reduced confusion when managing time off entitlements

### **How to Configure**

No configuration is required. The fix applies automatically to all affected time off types.

### **Behaviour**

The allowance value and Available From date now display correctly for time off types using 'Prorate Service Length Anniversary' when the Time Off Year is configured as 'Set Date' or 'Employee Start Date'.

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## **Return to Work Batch Processing Performance Improvement**

### **Overview**

The return to work batch process has been refactored to reduce database load, improving performance and stability for organisations with large volumes of absence records.

### **Benefits**

- Faster and more efficient return to work batch processing
- Reduced database load, improving overall system performance
- Improved reliability for high-volume absence management



## **How to Configure**

No configuration is required. This improvement applies automatically.

## **Behaviour**

Return to work notifications and related processing are handled more efficiently, with reduced impact on overall system performance.

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## **Time Off Prorate in Anniversary Year**

### **Overview**

Time off proration in the anniversary year has been updated to ensure allowance values are calculated correctly for employees whose time off year begins on their service anniversary.

### **Benefits**

- Accurate time off entitlements in the anniversary year
- Consistent proration behaviour across all affected time off types
- Reduced risk of incorrect entitlement values being presented to employees

## **How to Configure**

No configuration is required. The improvement applies automatically to affected time off types.

## **Behaviour**

Employees with anniversary-year time off types see correctly prorated entitlement values throughout their anniversary year.

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## **Time Off Allowances – Accrued on Length of Service**

### **Overview**

The time off allowance calculations for the 'Accrued on Length of Service' type have been reinstated following a prior reversion, ensuring correct accrual behaviour is applied.

### **Benefits**

- Correct accrual calculations for Length of Service-based time off types
- Consistent allowance values for affected employees
- Resolved accrual discrepancies introduced by the prior reversion

### **How to Configure**

No configuration is required. The update applies automatically to affected time off types.

### **Behaviour**

Time off allowances based on Length of Service now accrue correctly in line with the original intended behaviour.

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## **Accrued on Length of Service – Delayed Allowance Value and Available From Date Display**

### **Overview**

The allowance value and Available From date for 'Accrued on Length of Service – Delayed' time off types are now displayed correctly when the Time Off Year field is set to 'Set Date' or 'Employee Start Date'.

### **Benefits**

- Accurate display of delayed Length of Service accrual values
- Correct Available From dates for affected time off types
- Improved clarity for HR administrators managing complex time off configurations



## **How to Configure**

No configuration is required. The fix applies automatically to all affected time off types.

## **Behaviour**

The allowance value and Available From date display correctly for 'Accrued on Length of Service – Delayed' time off types when the Time Off Year is configured as 'Set Date' or 'Employee Start Date'.

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## **System Audit Trail Brand Reference Update**

### **Overview**

References to legacy branding in the system audit trail have been updated.

### **Benefits**

- Consistent branding throughout the system
- Removes potentially confusing legacy brand references
- Improved professional presentation of audit records

## **How to Configure**

No configuration is required. The branding update applies automatically.

## **Behaviour**

Audit trail entries that previously displayed legacy brand references are now labelled with the user 'System'.

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## Fixes

### **Workflow Step Incorrectly Marked as Completed**

Issue resolved where a workflow step was marked as completed before the assigned employee had taken the required action. Employees can now progress through workflow steps correctly without steps being prematurely completed.

### **Custom Fields Cannot Be Edited When Workflow Is Inactive**

Issue resolved where custom fields associated with a workflow could not be edited by administrators when the workflow was set to inactive. Fields can now be edited regardless of whether the associated workflow is active or inactive.

### **Time Off Balance Report Returns No Data**

Issue resolved where the time off balance report returned no data in Report Builder. The report now displays data correctly in this context.

### **System Password to Delete All Employee Records Not Working**

Issue resolved where the security password required to delete all employees and records was not accepted by the system. The password prompt now functions as expected and the action can be completed correctly.

### **360 Feedback Report Has Slow Loading Times**

Issue resolved where 360 feedback reports experienced significant loading delays when accessed in Report Builder. Report loading times are now consistent with expected performance.

### **Support Overlay Blocking Bulk Actions on Employee Salary History**

Issue resolved where the Moorepay support overlay was positioned over the bulk actions control on the Employee Salary History screen. Both controls are now accessible simultaneously without obstruction.



### **Time Off Type Remains Available Outside Configured Site Restrictions**

Issue resolved where a time off type remained accessible to employees who fell outside of the configured site restrictions. Time off types now correctly respect sitebased eligibility rules.

### **Workflow Comments Tag Not Populating in Notifications**

Issue resolved where the [workflow\_comments] merge tag did not pull through comment data when used in workflow notification emails. The tag now correctly includes comments in outbound notifications.

### **Archived Super Approvers Appearing in Department Dropdowns**

Issue resolved where super approvers who had been archived continued to appear as selectable options in department dropdown menus. Only active super approvers are now displayed in these dropdowns.

### **Time Off Request Wheel Showing Incorrect Available Allowance**

Issue resolved where the time off request wheel displayed the full allowance as available, without accounting for existing bookings. The wheel now reflects the correct remaining entitlement.

### **Outlook Calendar Integration Not Syncing Annual Leave Status**

Issue resolved where annual leave status changes were not being correctly reflected in the Outlook calendar integration. Leave status now synchronises accurately with connected calendars.

### **Return to Work Notifications Being Sent Too Early**

Issue resolved where return to work notifications were dispatched before the employee's expected return date. Notifications are now sent at the correct point in the absence timeline.

### **Time Off Period API Endpoint Returning 500 Error**

Issue resolved where the time off period API endpoint returned a 500 server error when queried for time off data. The endpoint now returns results correctly.



### **Job Role History Displaying Incorrectly After Edit in Derived View**

Issue resolved where editing a Job Role history record caused the history to display incorrectly when viewed in Derived View mode. History records now display accurately following an edit.

### **Address Change via Self-Service Generates Incorrect Characters**

Issue resolved where updating an address through the employee self-service portal caused certain characters to be saved or displayed incorrectly. Address data is now stored and presented accurately.

### **Total Rows in Tables Displaying Incorrectly on Mobile**

Issue resolved where rows displaying totals within data tables were not rendered correctly when viewed on a mobile device. Total rows now display consistently across all screen sizes.

### **Admin Unable to Edit Approver Questions on Training Record**

Issue resolved where administrators could not edit approver-related questions on the Edit Training Record page. These fields are now editable as expected.

### **Error Occurring During Timesheet Payment Processing**

Issue resolved where a error was generated during timesheet payment processing, preventing records from being saved. Timesheet payments now complete without error.

### **Form Builder File Upload Button Displaying Incorrectly After Cloning**

Issue resolved where the Browse button for file upload fields in Form Builder was not displayed correctly after cloning the field and navigating to a different page. The button now renders correctly in all scenarios.