Release Notes

Release date: 14.05.26
Version: 24.20.0

Overview

This release introduces a range of improvements focused on usability, control, and reliability across core HCM functionality. Enhancements in this version aim to reduce manual effort for HR and payroll teams, improve performance in frequently used areas, and provide clearer system behaviour during key employee lifecycle events.

A key addition in this release is the ability for **HCM-only customers to provide controlled access to payroll documents for leavers**. Administrators can now configure a grace period that allows leavers to securely access approved payroll documents after their leaving date, while ensuring access is automatically restricted and removed at the appropriate time.

The release also includes improvements to bulk payment processing, workflow transparency, and employee record performance, helping teams complete common tasks more efficiently and with greater confidence.

Alongside these enhancements, several fixes have been delivered to address issues affecting time off management, workflows, permissions, reporting accuracy, and data consistency, further improving system stability and reliability.

Enhancements

Faster Employee Card Load with Deferred Time Off Balances

Overview

The employee card now loads more quickly by displaying the main employee details first, with time off balances loading shortly afterwards. This improves the performance when navigating between employee records.

Benefits

- Faster access to employee information
- Reduced waiting time when opening employee cards
- Improved overall usability for HR and managers

How to Configure

There is nothing you need to set up — these improvements are applied automatically.

Behaviour

When opening an employee card, the main details appear immediately. Time off balances load shortly afterwards. If the balances fail to load, a clear error message is shown with an option to retry.

System Workflow Templates Now Visible and Editable

Overview

Default system workflows are now available as visible workflow templates. HR and Admin users can view, duplicate, and customize these templates instead of recreating workflows from scratch.

Benefits

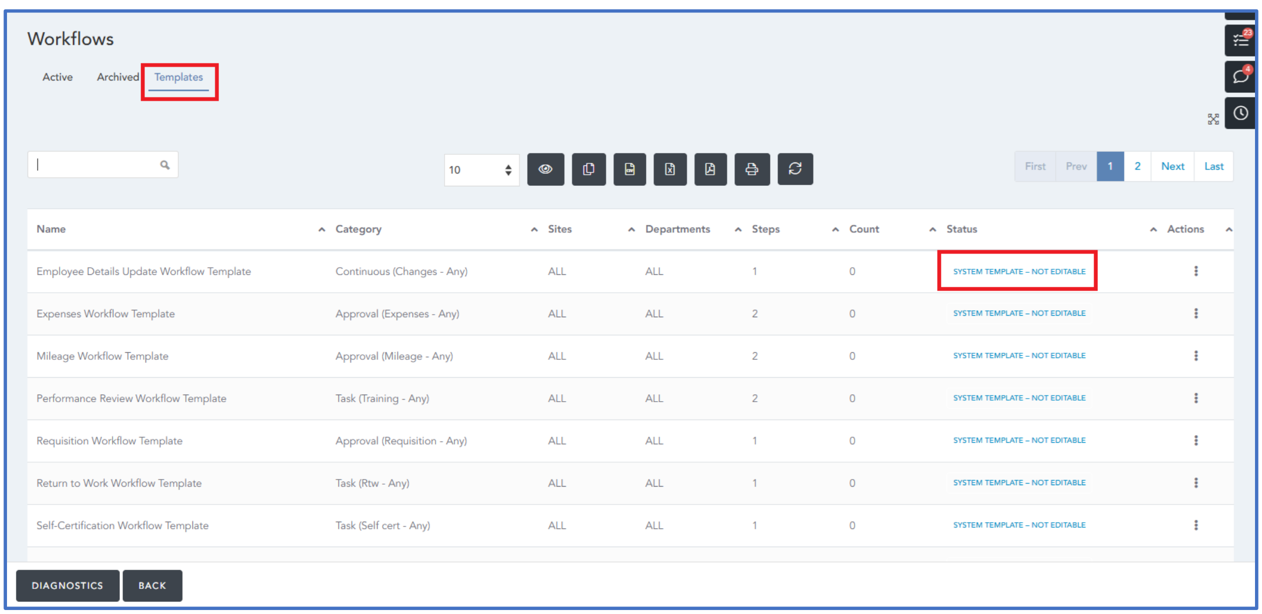
- Greater transparency of default approval processes
- Reduced setup time for workflows
- More control over approval logic

How to Configure

No setup is required. Workflow templates appear automatically in a new **Templates** tab within Workflows.

Behaviour

System templates can be viewed and duplicated but not edited directly. Duplicated workflows behave like standard workflows and override the default when activated.



HRwize

Bulk Mark Expenses, Mileage, Timesheets and Time Tracking as Paid

Overview

You can now mark multiple approved records in Expenses, Mileage, Timesheets and Time Tracking as **Paid** in a single action, reducing the need to process each item individually.

Benefits

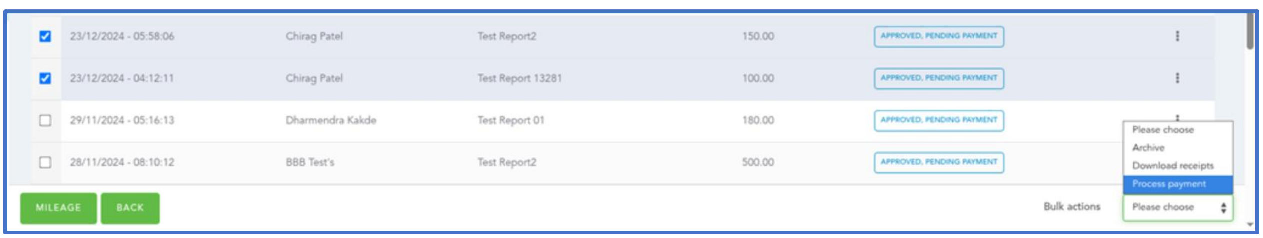
- Faster payment processing
- Reduced manual effort
- Consistent payment details across records

How to Configure

There is nothing you need to set up — the option appears automatically when eligible records are selected.

Behaviour

When multiple approved records are selected, a **Process payment** option appears in the Bulk Actions menu. All selected records are updated together using the same payment details.



Fixes

These are issues that have been resolved.

Time Off Half-Day Bookings Could Not Be Edited

Issue resolved where approved half-day time off bookings could not be edited without triggering an incorrect allowance error, preventing changes from AM to PM bookings.

Paid Timesheets Changed Status When Archived

Issue resolved where timesheets marked as Paid were incorrectly changing to Pending Approval when archived.

Future-Dated FTE Changes Did Not Update Allowances

Issue resolved where future-dated FTE changes did not create allowance history records, resulting in incorrect time off calculations.

Incorrect Behaviour on Total Rewards Page

Issue resolved where downloading Total Rewards returned the wrong employee's document, navigation returned users to the Home page, and breadcrumbs displayed incorrectly.

Offboarding Workflows Triggered Incorrectly

Issue resolved where offboarding workflows were triggered even when the selected exit reason had no workflow attached.

Missing Change Reason and Date on Benefits

Issue resolved where HR users could not see Change Reason and Change Date fields on the Benefits screen when pay access was restricted.

Bulk Upload Updates Did Not Create History Records

Issue resolved where bulk updates to existing employees did not create history records when this option was enabled.

HR Permissions Persisted After User Group Change

Issue resolved where users changed from HR to Admin still retained HR-level permission restrictions.

Hidden Performance Review Visible to Employees

Issue resolved where performance review forms marked as workflow-only were still visible to employees in split-screen view.

Incorrect Time Off Allowance Calculations

Issue resolved where allowances were calculated incorrectly for time off types using Set Date or Employee Start Date with accrual enabled.

Incorrect Time Off Data Returned via API

Issue resolved where the API returned sickness or time off records that did not exist, impacting downstream payroll processing.

Employee Status Displayed Incorrectly in Job History

Issue resolved where employee records using a derived history view showed an outdated Employee Status on the View page after a job change, causing confusion when reviewing current employee information.

Incorrect Branding Shown on Job Alerts Pages

Issue resolved where incorrect branding appeared on Job Alerts registration pages for customers, ensuring the correct customer branding is now displayed consistently.